USER GUIDE

User Sentiment Tracker

RAND GROUP

Last updated
April 30, 2024

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1 ABOUT THE APP

The User Sentiment Tracker for Dynamics 365 Business Central app is a tool for management o gain insight into staff usage of Microsoft Dynamics 365 Business Central. It offers staff a simple option to provide feedback on the system that management can then view.

For more information, please visit: https://www.randgroup.com/apps/microsoft/dynamics-365-business-central/user-sentiment-tracker/

2 FUNCTIONALITY

The application will prompt users periodically as to whether or not they are enjoying using Dynamics 365 Business Central. This is a generic review and does not apply to specific functions or pages in Business Central, but rather, the system in general. Once a review is completed by a user, other users will not be prompted for a short period of time & that particular user will not be prompted again for 2 months.

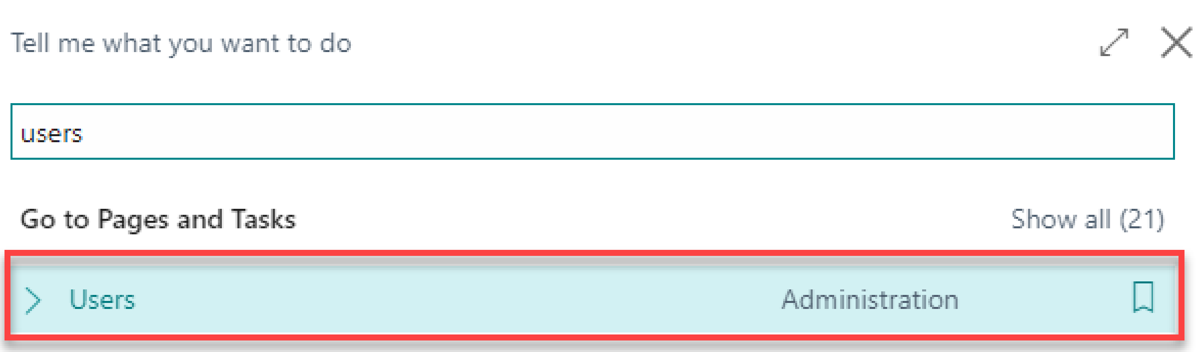
The User Sentiment Tracker for Dynamics 365 app is accompanied by quarterly reporting to management staff on the feedback their users provide. Reporting will include details of user feedback as well as a summary for the period. This will be arranged by your account manager.

3 SECURITY

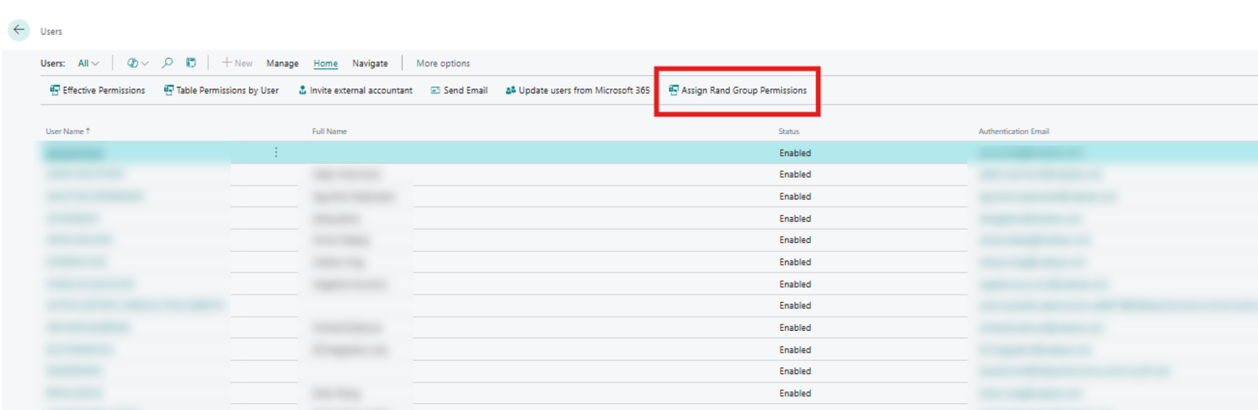
The User Sentiment Tracker for Dynamics 365 App, along with the rest of Rand Group's Dynamics 365 apps, have a built-in Auto Permission security functionality. When a user with the proper credentials installs an App, the Auto Permission function automatically triggers and assigns or updates the user's permissions. No other action is needed from the user.

When a user without the proper credentials installs an App, the Auto Permission function allows the installation, but user permissions are not changed. In this case, a user with the proper security credentials can change the user's permissions later.

To change user permissions, search and go to the User list.

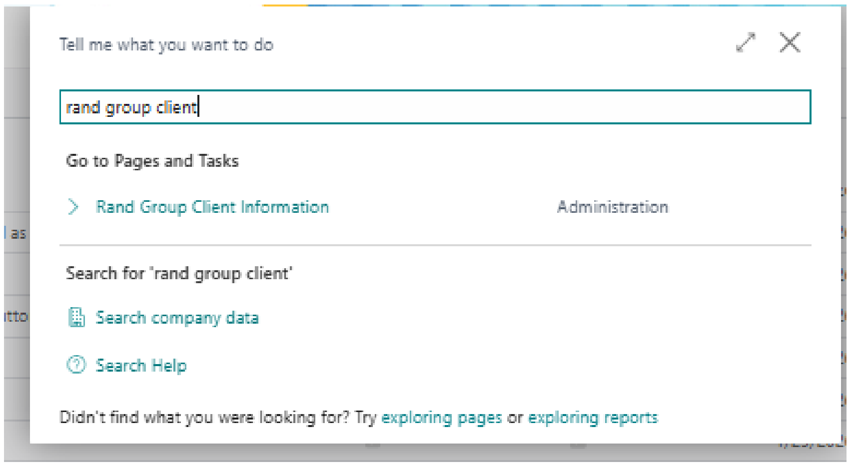


In the Users window, select Assign Rand Group Permissions to assign all users the Rand Group Permission Set.



4 REGISTRATION

To register a Rand Group application, in Business Central, search Rand Group Client Information and select Rand Group Client Information – Administration.



In the Rand Group Client Information window, enter your company's contact and billing information. After your information is complete, select Transmit Data.